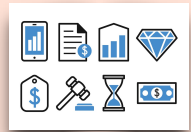


DASHBOARD PARAMETERS FOR ELECTRICITY DISTRIBUTION COMPANY CEO



1

Financial & Regulatory Performance

- Allowed Return on Equity (RoE): Target 14–16% vs. Achieved
- Revenue Gap (ARR vs. Actual Collection): ₹ crore
- Regulatory Asset Accumulation: Outstanding balance (₹ crore)
- Tariff Realization vs. Cost of Supply: % gap
- Debt service coverage ratio:
- Current ratio:

2

Customer & Collections

- Collection Efficiency: % billed vs. collected
- Billing Efficiency: % metered vs. unmetered supply
- Average Billing Cycle Time: Days
- Customer Complaints Resolution: % resolved within agreed timeline
- New connection issued : % within stipulated time
- Consumer Satisfaction Index: Survey-based



3

Operational & Network Reliability

- AT&C Losses: % (vs. regulator-approved trajectory)
- Network Reliability Indices:
 - SAIFI (frequency of interruptions)
 - SAIDI (duration of interruptions)
- Transformer & Feeder Failure Rates: % per annum
- System Load Factor: %
- Energy Balance Dashboard: Input (MUs) vs. Sale (MUs) vs. Losses
- Operational cost : monthly

4

Regulatory & Compliance

- Filing of ARR & Tariff Orders: On-time vs. delayed
- Compliance with Renewable Purchase Obligations (RPO): % achieved
- Energy Efficiency Targets: Achieved vs. mandated
- Safety incident numbers:
- Environmental compliance yet to be achieved : numbers

Strategic Transformation Indicators

- Smart Meter Rollout Progress: % of target achieved
- New capacity additions: achieved vs targets
- Digital Billing & Collection Adoption: % consumers
- EV Charging Integration Readiness: Number of stations
- Demand supply gap : in % of demand
- Revised projections of near month Increase in load %:
- Revised projections of near month Increase in supply %

5

Share Price & Market Perception

- Stock Price Movement: 1M / 3M / 12M trend vs. benchmark (Nifty Utilities Index)
- Market Cap (₹ crore) & P/E Ratio
- Analyst Recommendations: Buy/Hold/Sell ratio
- Institutional Shareholding Trend (% FII, DII)
- ESG/Sustainability Score vs. Peers
- Investor Sentiment Index (from analyst reports, news tone, social media mentions)
- Community connect: From news sentiments

6



7

Governance & Oversight

- Compliance with Companies Act / SEBI / Regulator Filings %
- Related Party Transactions (flagged vs. approved)
- Independent Director Observations (pending vs. closed)
- Board Attendance & Decision Timeliness %
- CSR & Sustainability Spend % of mandate
- Audit Issues Closed on Time (%)
- Meeting expenditure : people productivity engaged vs last month

People & Process Excellence

- Employee Productivity: Consumers served per employee
- Training & Safety Hours: % compliance
- Workforce Digital Adoption: % processes digitized (metering, billing, collections)
- Employee innovation: Dropbox suggestions count

8

Employee Engagement & Internal Culture

- Employee Grievances Registered & Resolved (% within time)
- Internal Audit Findings & Resolution %
- Employee Motivation Index (survey-based): Quarterly
- Whistleblower / Internal Scrutiny Cases Reported vs. Closed
- Staff Recognition & Rewards Count (monthly)
- Employee attrition (%)
- Workplace sexual harassment complaints (Numbers)

9

